



# Conditions for international forwarding

- Conditions for international parcel forwarding vary depending on the delivery location. Forwarding of export parcels must strictly adhere to the conditions specified below, otherwise additional handling charges may be added to the forwarding price. In extreme cases, the parcel will not be forwarded at all.
- The Consignor undertakes to duly package the consignment for transport, in view of the nature of its contents, such as to ensure the contents against shifting. Obal zásilky zároveň musí zajistit dostatečnou ochranu zejména pro křehké části obsahu zásilky. A consignment must not pose a threat to other consignments carried at the same time, the means of transport used, PPL's storage premises, or devices for handling stored items.

## The contents of the parcel which is forwarded must not include the following:

- items and substances endangering human life or health, such as explosives, weapons, their parts or imitations, ammunition, narcotic and psychotropic substances, flammable substances with a low flash point and parcels the contents of which are subject to Act No. 350/2011 Coll, on chemical substances and chemical mixtures and on amendment of certain acts (the Chemical Act), as amended, and ADR - European Agreement concerning the International Carriage of Dangerous Goods by Road; poisons, radioactive substances, corrosive substances, gases and liquids in pressurised containers, etc.,
- items and substances of extremely high value, such as precious stones, precious metals, works of art, collections, banknotes, coins, activated payment and other cash cards and valuables, with the exception of luncheon vouchers, mobile phone charging coupons, SIM cards, motorway vignettes, lottery tickets and telephone cards of fixed-line operators,
- items and substances which are subject to temperature changes, such as perishable goods, medical supplies (blood samples and derivatives), live plants, etc.,
- live animals, human and animal remains, etc.,
- items and substances which are easily damaged, even if special handling instructions are followed, such as alcohol and other expensive liquids in glass bottles, similar fragile containers, etc.,
- other items and substances which, by their nature, require special adaptation of the vehicle or the creation of special transport conditions in accordance with the applicable regulations, such as substrates loaded in bulk.

## Specifics for individual destinations

### Slovakia

- We forward parcels with a maximum weight of 50 kg. The parcel must be able to be handled by one person.
- The parcel must not exceed any of the following dimensions: length 120 cm, width 60 cm, height 60 cm and at the same time, the sum of the circumference of the parcel and the longest side must not exceed 360 cm.

### Germany

- We only forward parcels in the shape of a parcel packed in a cardboard box without shrink wrap and parcel ties, etc. with a maximum weight of up to 31.5 kg. The parcel must be able to be handled by one person.
- The parcel must not exceed any of the following dimensions: length 120 cm, width 60 cm, height 60 cm and at the same time, the sum of the circumference of the parcel and the longest side must not exceed 360 cm.
- Minimum dimensions are also determined for parcels to Germany: width 15 cm, height 1 cm, length 11 cm.

### Other countries

- We forward parcels only in the shape of a parcel without shrink wrap, with a maximum weight of up to 31.5 kg. The parcel must be able to be handled by one person.
- In the case of the PPL Parcel Connect Plus product, in addition to the max. physical weight, the max. volumetric weight is 70 kg (calculation: length x width x height (cm)/5000 = volumetric weight (kg))
- The parcel must not exceed any of the following dimensions: length 120 cm, width 60 cm, height 60 cm and at the same time, the sum of the circumference of the parcel and the longest side must not exceed 360 cm.

The information contained in this document shall be binding after a specific Service has been agreed upon, and in the event of a discrepancy, the provisions of the PPL Business Terms and Conditions shall take precedence.

Conditions effective as of 02 / 01 / 2024