

**Special agreement for the provision of postal services
(specified hereunder in the General Business Conditions of PPL and associated
documentation)**

This special agreement for the provision of postal services applies to the products of the company PPL CZ s.r.o., having its registered office at the address K Borovému 99, Jazlovice, 251 01 Říčany, ID No: 251 94 798, entered in the commercial register kept by the Municipal Court in Prague, section C, file 105858 (hereafter the “Company”), detailed in the product conditions published on the internet address www.ppl.cz/produktove--podminky.

The postal services provision agreement is concluded in compliance with point 1.2 of the General Conditions for Delivery of PPL Consignment published at the internet address <https://www.ppl.cz/> in the section: Documents to download, in the part: Legal documents - terms and conditions

When concluding a postal contract, it is possible to agree a deviation from those provisions not of a cogent nature in the relevant laws.

If the Company rejects a complaint or does not settle a complaint against faults of the provided service, the Customer is authorised to file a petition without undue delay for the initiation of proceedings about the rejection of the settlement of a complaint with the Czech Telecommunication Office, having its registered office at the address Sokolovská 219, Praha 9, postal address: PO number 02, 225 02 Praha 025, web: www.ctu.cz, but within 1 month at the latest from the delivery of the settlement of the complaint or expiry of the deadline for its settlement if it has not been settled. Otherwise the right to file an objection expires. The filing of a petition is subject to an administrative fee.